



LINCOLN HILLS DEVELOPMENT CORPORATION

# 2023

# Annual Report



# Helping People. Changing Lives.

## Since 1965



*We have a dream:*

## LHDC VISION STATEMENT

We believe in economic and social justice for all people across southern Indiana...  
*now and always.*

*We have a purpose:*

## LHDC MISSION STATEMENT

Reducing poverty to improve lives and communities in southern Indiana.

# LHDC 2023-2024 BOARD OF DIRECTORS

### CRAWFORD COUNTY

Darwin Groves  
Nick Siler, Esq.  
Becky Walts  
Jason Wolf \*\*\*  
Helen Wright  
Kevin Wright

*President \**

### PERRY COUNTY

Judy Davis  
Lana Hartz  
Emily James  
Anjan Kashyab  
Cody Rhodes-Dawson  
Dayne Seibert \*\*\*\*

*Vice President \*\**

### SPENCER COUNTY

Robert Compton  
Jeffrey W. Hagedorn, Esq. \*  
Dianne Litkenhus  
Rev. Jill Kaetzel \*\*  
Pam Thompson  
Fr. Anthony Vinson, OSB

*Treasurer \*\*\*\**

A special thanks to Parker Hudson, Esq., Judge Lucy Goffinet, Joan Hess, Neal Stahly, and Terry Davis for their participation and dedication as Board members.

## POLICY AND ADVISORY COUNCILS

LHDC would like to recognize the following persons who have served on various Policy and Advisory Councils during 2023 and thank them for their participation and assistance. We also thank the many employers of these individuals for supporting their employees' participation in these volunteer activities that improve our communities' quality of life.

### Head Start Birth-5 Policy Council 2023-2024



Nicole Jeffries	Kimberly Allen
Jennifer Lemmon	Tameka Williams
Tawnya Lynch	Judy Davis
Kristen Webb	Gabrielle Panameno
Suzie Brown	Madison Garriott
Zoie Kendall	Taylor Perez
Chris Leonard	Becky Waltz



### RSVP Advisory Council

Polly Story	Jennifer Coyle
Rebecca Etienne	Tamara Cadle
Donna Nance	Lynsay Peter
Clara Kress	Angela Turner
Tenee Kelly	Coyce Greer

## On the cover:

Top photo going clockwise: The first photo is of the dedication of the Rockport Office Building. This building was renamed to honor Terry Davis who resigned from the LHDC Board after serving over 36 years. Head Start Birth-5 students enjoying the outdoors on a field trip. Lastly, members of the LHDC Management Team pose with the "Best of Crawford County" award for "Best Non-Profit in Crawford County."



LHDC provides services to clients regardless of age, sex, race, color, religion, disability, veteran status, genetics, national origin, ancestry, sexual orientation, gender identity, pregnancy, or familial status. The agency is an Equal Opportunity Employer.

# LHDC Facility Locations

## Cannelton

**Cotton Mill Apartments**  
310 Washington Street  
Cannelton, IN 47520

## Chandler

**Chandler Heights Apartments**  
205 N. Paula Drive  
Chandler, IN 47610

## Corydon

**Village Apartments of Corydon I & II**  
1300 Regina Lane  
Corydon, IN 47112

**Harrison County Head Start Birth-5**  
1170 Monroe Street  
Corydon, IN 47112

## Dale

**North Spencer Head Start Birth-5**  
104 Christi Drive  
Dale, IN 47523

## English

**Joan Ritchie Center  
Community Services &  
North Crawford Head Start Birth-5**  
508 W. 5th Street  
English, IN 47118

**Crawford County Housing  
for the Elderly**  
524 W. 5th Street  
English, IN 47118

**Hartford Place Apartments**  
922 E. Chestnut Drive  
English, IN 47118

## Holland

**Lincoln Manor Apartments**  
300 S. Meridian Street  
Holland, IN 47541

## Huntingburg

**Lincoln Village Apartments I & II**  
506 Pleasant View Drive  
Huntingburg, IN 47542

## Leopold

**North Perry Head Start Birth-5**  
11180 French Ridge Road  
Leopold, IN 47551

## Leavenworth

**Ohio View Apartments**  
318 East State Road 62  
Leavenworth, IN 47137

## Marengo

**Marengo Housing for the Elderly**  
521 South Sugar Street  
Marengo, IN 47140

**Village Apartments of Marengo**  
285 South Main Street  
Marengo, IN 47140

**South Crawford Head Start Birth-5**  
2675 S. State Rd. 66  
Marengo, IN 47140

## Milltown

**Milltown Housing for the Elderly**  
115 Spencer Street  
Depauw, IN 47115

## Rockport

**Terry Davis Center  
Community Services &  
South Spencer Head Start Birth-5**  
501 Washington Street  
Rockport, IN 47635

## Tell City

**Larry K. Kleeman Center  
(Corporate Office)**

**Hours: 7:30am - 4:30pm CT Mon-Thurs**  
**302 Main Street; PO Box 336**  
**Tell City, Indiana 47586**  
**Phone: 1-800-467-1435**  
**Fax: (812)547-3466**  
**Website: www.lhdc.org**

**Country Place Apartments**  
1027 22nd Street  
Tell City, IN 47586

**Tell City Housing for the Elderly**  
824 Washington Street  
Tell City, IN 47586

**Gary V. Zellers Center  
South Perry Head Start Birth-5**  
1830 Tell Street  
Tell City, IN 47586

**Tell City Annex  
Perry County Head Start Birth-5  
& Weatherization Services**  
321 9th Street  
Tell City, IN 47586

## Troy

**Lincoln Manor of Troy — Duplex**  
225 Washington Street  
Troy, IN 47588



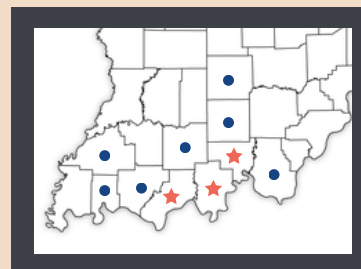
**LHDC LOCATIONS**

**1-800-467-1435**

Counties in which LHDC provides services:

**Crawford, Dubois, Gibson, Harrison, Lawrence,  
Orange, Perry, Spencer, Vanderburgh, & Warrick**

Red ★ indicates counties where LHDC is the  
designated CAA.



The

**LHDC**  
LINCOLN HILLS DEVELOPMENT CORPORATION

Team



30 Years or More of Service

Mary Walton      Barbra Hammers      Greg Blackford

25 - 29 Years of Service

Arleela Connor      Julie Hardesty      Mary Sheckells      Mandy Howe  
Dona Hasty      Jolene Downs      Nyoka Doan

20 - 24 Years of Service

Cathy Schaefer      Cindy Lewis      Brenda Meserve      Judy Horn  
Jennifer Brown      Martha Aders      April Crossway      Jacob Schwartz  
Michelle Gibson      Wendy Cushard      Tracy Lampert

15 - 19 Years of Service

Janice McClure      Yvonna Holmes      Toni Wenzel      Shannon Sprinkle  
Kevin Young      Liz Newton

10 - 14 Years of Service

Michael Young      Vanessa Sprinkle      Sandy Parr      Tiffany Lampert Quinn      Kathleen Rhodes

5 - 9 Years of Service

Catherine Stockdale      Sarah Schwartz      Chris Schafer      Tonya Stillwell      Nicole Osborne  
Amanda Esarey      Beth Burgess      Martha Thomas      Ashley Seifert      Lisa Schepers  
Rachel Schaefer      Brianna Bruggeman      Monica Stephenson      Misty Peters      Michele Peter  
Kim Morgan      Jerri Lynn Hagedorn      Millie Eastridge      Jamie Solomon      Gabriela Polster  
Katie Patmore      Brenda Montgomery      Kirk Kellems      Christy Jackson      Ashley Hutt  
Thomas Graman      Missy DuPont

3 to 5 Years of Service

Amanda Taylor      Susan Seifert      Diana Rico-Sandoval      Debra Mullis      Megan Linne  
Teresa Kochert      Rachel Kleeman      Linda Inman      Eileen Farmer      Rebecca Evans  
Mariah DeWitt      Karen Curl      Clarissa Barton      Jordan Barger      Aaron Stetter  
Jenny Brown

Up to 2 Years of Service

Angel Windell      Robin Spurrier      Samantha Ramsey      Julie Purcell      Ashley Kellum  
Mallory Dennis      Rhonda Carter      Natalie Bolin      Sonja Bittner      Sherrie Arnold  
Sara Wright      Tom Wellman      Darcey Terry      Sonny Sodrel      Sandy Pirtle  
Dawn Perkins      Casie Montgomery      Brad Lillpop      Kelsey Ingle      Dottie Howell  
Angie Howell      Steph Hefke      Ruby Hefke      Ali Gibson      Ella Failing  
Peachy Coddington      Pamela Bowyer      Kara Batie      Mike Axton      Tina Wilkerson  
Sonja West      Allie Thomas      Neal Stahly      Joe Sherman      Jaime Rhoton  
Amber Polston      Kyra Padgett      Tiffany Nugent      Chelsie Miller      Katie Kirk  
Lora Kellems      Kaitlyn Kebortz      Cheyenne Hodges      Sydney Harris      Becky Harmon  
Samantha Griffith      Chrissie Goss      Jessica Galloway      Ariel Fluhr      Tavor DuPont  
Sue Clark      April Birchler      Kelly Ammon

**Best Wishes LHDC** *Retirees*

LHDC extends best wishes to the following individuals who retired from the agency in 2023.

Thank you for your dedication and years of service.



Donna Kleaving



Sarah Wilson



Janet Lubbers



Bob Crecelius



Randy Dennison

## MESSAGE FROM THE

# Board President

On behalf of the Board of Directors of the Lincoln Hills Development Corporation, all of its employees and staff, and its volunteers who have so generously donated their time and talents for the benefit of those we served over the past year, we are pleased to offer this annual report regarding our activities, including the many new - and continuing - challenges we all have faced, during 2023.

Upon the retirement of Randy Dennison, Tiffany Lampert Quinn has stepped in and hit the ground running as our new CEO. Tiffany understood that she had some big shoes to fill, but she has hit the ground running and has LHDC firmly on our desired path. It has been a pleasure working with her through this transition, but she has met every challenge with dignity and professionalism, and I'm confident that we can expect great things from her in the years to come.

While the Covid pandemic is still affecting all of us, circumstances have improved dramatically. We have returned to a degree of normalcy similar to the days prior to the pandemic, but we have taken the lessons we've learned and incorporated them into our plans going forward in ways that allow us to safely and effectively provide for the needs of those we serve.

Our mission remains essential to our community, and our commitment to that mission remains as strong as ever. Personally, and on behalf of our entire Board of Directors, I wish to express the pride we share in serving our community. We will continue in our efforts to guide LHDC through the challenges ahead of us, while we celebrate our successes, and hope for many more in the future.

On behalf of our Board, I want to thank those who share our ideals and continue to support the efforts of the LHDC. I also want to thank the entire staff of the LHDC. They are the engine that make this organization go. We look forward to working with those who support our mission and invite them to join with us to continue serving the needs of our community.



**Jeffrey W. Hagedorn**

## MESSAGE FROM THE

# Chief Executive Officer

In 2023, we continued to see unique and new challenges, including those enduring from the pandemic.

Throughout the year, Lincoln Hills Development Corporation (LHDC) continued to be a strong and resourceful non-profit organization and community action agency, overcoming challenges, seizing opportunities, and accomplishing many remarkable things. None of which would have been possible without our amazing team, including our dedicated staff and Board of Directors.

Some of LHDC's accomplishments in 2023 include:

- LHDC received funding through the Indiana Housing and Community Development Authority (IHCDA) for a housing property rehabilitation for Cotton Mill Apartments, located in Cannelton, Indiana.
- LHDC's Head Start Birth-5 Program took significant steps toward transitioning to provide Early Head Start center-based services.
- LHDC's Resource Coordination Program worked with 97 families with ongoing services in 2023 and began piloting an additional assistance opportunity to work with adults and teenagers on employment services.
- LHDC was voted Crawford County's Best Nonprofit in 2023 by the Crawford County Chamber of Commerce.
- LHDC provided services to more than 7,100 individuals and over 3,500 families.

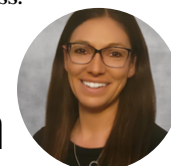
I'm constantly impressed by our LHDC team and their work. Whether it's helping a family or individual, a team member, a community member, or an organization, our LHDC team strives to go above and beyond.

LHDC's Board members continue to amaze me with their dedication to LHDC and their support of the agency, our LHDC team, and LHDC's mission and vision.

With the ongoing support from funders, donors, community members, LHDC's staff, and Board members, LHDC can continue to provide valuable services and opportunities to the individuals, families, and communities we serve. On behalf of LHDC, I extend my appreciation to all those who support LHDC and our mission.

As we look forward to 2024, LHDC's commitment and dedication to the community and our mission remains unwavering, and even with the ever-changing times, LHDC will continue its commitment to the community members and communities we serve because that's what we do at LHDC. Helping people ~ Changing lives since 1965.

I hope your 2024 is filled with exciting opportunities, endless possibilities, lots of joy, good health, and happiness!



**Tiffany Lampert Quinn**

# 2023 Agency Funding Summary

Unaudited, for the year ending:

2023 REVENUES	AMOUNT
Federal / State Grants	\$7,698,036
Program & Other Income	\$2,723,388
Management Fees	\$433,253
In Kind	\$256,764
LHDC Housing	\$2,628,404
Managed Housing & Other	\$1,552,570
<b>TOTAL REVENUES</b>	<b>\$15,292,415</b>

2023 EXPENSES	AMOUNT
Community Services	\$10,151,988
Management & General	\$714,377
In Kind	\$256,764
LHDC Housing	\$2,522,603
Managed Housing & Other	\$1,357,424
<b>TOTAL EXPENSES</b>	<b>\$15,003,156</b>

## LINCOLN HILLS DEVELOPMENT CORPORATION WOULD LIKE TO THANK AND ACKNOWLEDGE THE FOLLOWING FUNDERS AND CONTRIBUTORS FROM 2023.

A & B Fire Safety, Inc.  
 Alpha Laser & Imaging  
 Amazon Smiles  
 AmeriCorps  
 Ameritas Life Insurance  
 Astro Security, Inc.  
 Bahn Thai Food LLC  
 Behind the Times Bakery  
 Big Splash Adventure  
 Best Chairs Home Furnishing  
 Bill & Dave's Smokin' Pit  
 Blankets by Charlee's Mommy  
 Boilermakers Local 374  
 Branchville Correctional Facility  
 Braun Plumbing  
 Brianna Bruggeman  
 Bristow Car Show  
 James W. Bye  
 Cave Country Canoes  
 Chrisney Community Apts., Inc.  
 Circle S  
 Cincinnati Reds  
 Community Foundation of Crawford County  
 Robert & Cathy Compton  
 Conner Floor Covering  
 Craig & Lange, PC  
 Crystal Dawn Photography  
 D's Unique Wreath Boutique  
 Dear Polly  
 Mark Deimling  
 Randy Dennison & Lenn Stein  
 Denny's Auto Repair  
 Duke Energy  
 Elizabeth Renea's  
 Eva Hubert  
 Everbody's Fitness Center  
 Eck-Mundy Associates, Inc.  
 Ferdinand Housing, Inc.  
 Fiesta Grande  
 Fifth Third Bank  
 Finley's Antiques  
 First Savings Bank  
 Fischer Furniture & Appliance  
 Barbara Frederick  
 German American Bank  
 Jeffrey W. Hagedorn  
 Harpenau Insurance Agency  
 Janice Harpenau  
 Rick Harpenau  
 Hoffman Office Supplies  
 Holiday Foods  
 Holiday World & Splashin' Safari  
 Hoosier Hills Credit Union  
 Huber, Goffinet & Hagedorn  
 IBEW Local 16  
 Indiana Community Action Assn.  
 Indiana Department of Child Services  
 Indiana Department of Correction  
 Indiana Department of Education  
 Indiana Housing & Community Development Authority

J & T Truck and Auto Parts -NAPA  
 John Jones Auto Group  
 Julie's Tell Street Cafe  
 Rev. Jill Kaetzel  
 Kendra Scott  
 Kentucky Kingdom & Hurricane Bay  
 Kimball International  
 Stan LaGrange  
 Cindy Lewis  
 Linne's Auto & Diesel Repair  
 Megan Linne  
 Louisville Bats  
 Louisville Slugger Museum & Factory  
 Lush Esthetics & Boutique  
 Mascot Sports Cards & Collectibles  
 Mesker Park Zoo  
 Messmer Mechanical Inc.  
 National Corvette Museum  
 New Boston Tavern  
 New Directions Health & Fitness Club  
 Network for Good  
 Liz Newton  
 Noble's IGA  
 Now & Then Scrubs  
 Old National Bank  
 Nicole Osborne  
 Norwex - Tiffany Peter  
 Brittany Overstreet Photography  
 Papa John's  
 Perry County Community Foundation  
 Pint Haus  
 Plumbers & Steamfitters Local 136  
 Pretty Simple Quilts - Toni Wenzel  
 PSC  
 Tiffany Lampert Quinn  
 Raine & Grace Resale  
 Sacred Heart Tattoo Co. - Shane Meyer  
 Samantha Thomas Photography  
 Santa's Community Apartments, Inc.  
 Chris Schafer  
 Schaefer & Paulin  
 Shannon Sprinkle  
 Skinations  
 Snap-On Tools - Kevin Weisheit  
 Southwire  
 Southern Indiana Power  
 Springs Valley Bank & Trust  
 St. Louis Cardinals  
 St. Meinrad Housing for the Elderly, Inc.  
 Neal Stahly  
 Studio 66 - Deb Hughes  
 Martha Thomas  
 Tammy Thompson  
 Tell City Octoberfest  
 Tell City Strong  
 The Patio Steakhouse  
 Thirty-One - Cindy Donovan  
 Trinity UMC  
 Troy Chamber of Commerce  
 United States Dept. of Agriculture, Indiana Rural Development

### Ways you can donate:

#### Become a Head Start Birth-5 Volunteer

The Head Start Birth-5 program utilizes volunteers in a variety of ways. Contact the Head Start or Early Head Start center nearest you to make a difference in a child's life!

#### Become a Retired or Senior Volunteer

Join all of our other volunteers 55 and older in Crawford, Perry, and Spencer counties who provide volunteer services at various worksites in their communities.

#### Make a Monetary Donation

Help us help others by making a donation to support the activities of Lincoln Hills Development Corporation. Because LHDC is a registered 501(c)(3) public charity, donations are tax-deductible to the extent allowed by law. Send your contributions to: LHDC, P.O. Box 336, Tell City, IN 47586

#### Participate in Fundraisers

From golf outings to participating in silent auctions and more, have fun while helping LHDC continue to provide services to families and individuals in our communities.

United States Dept. of Health & Human Services  
 United States Dept. of Housing & Urban Development  
 Universal Design Associates  
 Valley Supply Inc.  
 Vectren  
 Walls' Drive In  
 Wal-Mart  
 Walsh Plumbing  
 Waupaca Foundry  
 Wilstem Ranch  
 Zeller's Custom Woodworking  
 & Several Anonymous Donors

**DONATE  
 TO LHDC!**



## Energy Assistance Program & Emergency Repair and Replace Program *Success Story*

An elderly Veteran reported on their customer survey that their furnace was not working properly. LHDC contacted the Veteran to follow up on their situation, provided information on applying for Energy Assistance (EAP), made a referral to LHDC's Emergency Repair and Replace Program (ERR), and provided details on applying for the Weatherization program. The elderly Veteran stopped by LHDC several times over the summer to discuss the furnace and their options. Once the new Energy Assistance Program started, LHDC assisted the individual with completing the EAP application and determined that the furnace was still inoperable. LHDC staff obtained all necessary documentation for the Emergency Repair and Replace Program, and then performed an inspection of the Veteran's furnace and deemed it inoperable. A referral was made to LHDC's ERR program contractor, and they were able to replace the thirty-four-year-old furnace. With LHDC's services, this elderly Veteran was able to get a brand-new energy-efficient unit.

## Resource Coordination & Individual Development Program *Success Story*

During the spring of 2022, the Resource Coordination program received a referral for an individual who was interested in applying for the Individual Development Program (IDA). With the guidance of a Resource Coordinator, the applicant was able to complete the application process and training courses necessary for the program. In the first year, the individual made consistent deposits into their personal bank account, and by the fall of

2023, they had saved enough to purchase a family vehicle. Remarkably, the individual continued to deposit money into their account and was also able to allocate funds toward home repair costs. LHDC's IDA savings program was extremely beneficial in helping this individual maximize their savings and meet their financial goals.

**"Success is not the key to happiness.  
Happiness is the key to success. If you love  
what you are doing, you will be successful."**

*- Albert Schweitzer*

## RSVP *Success Story*

In 2023, Retired & Senior Volunteer Program volunteers put together 500 emergency preparedness kits for low-income seniors, disabled individuals, veterans, and families in need of assistance. These kits were handed out by the RSVP program and other agencies throughout Crawford, Perry, and Spencer counties. Thanks to the coordinated efforts of the three counties' agencies, the kits were made available to homeless individuals, as well. The responses received from the emergency preparedness kit project were overwhelmingly positive, proving to be a resounding success. None of this would have been achievable without the help of our dedicated RSVP volunteers!

## Head Start Birth - 5 *Success Story*

When a child joined LHDC's Head Start Birth-5 program, it was soon discovered that the child had some developmental delays. The family required time to process this information, but with the help of LHDC's Head Start team, they accepted and followed through with a referral for their child. By receiving co-op services in conjunction with attending HSB5 preschool, the child began to improve in many skills, which bolstered the family's morale and built trust with the programs that were designed to aid them. Today, the child attends HSB5 classes daily and is thriving, thanks to the assistance provided by LHDC. It's a joy to witness the family and child blossom with the help of HSB5!

# Making A Difference



## Head Start Birth-5

Head Start Birth-5 promotes and supports school readiness through the development, health, and wellness of children birth-5 years of age and pregnant women. The program provides educational activities that offer opportunities for play, exploration, discovery, and problem-solving that develop cognitive, language, social, emotional, and physical well-being skills, and the program administers development and health screenings for children and offers support and resources to families. LHDC HSB5 provides services throughout Crawford, Harrison, Perry, and Spencer counties.

North Crawford - 68 children      North Perry - 36 children  
South Crawford - 17 children      South Perry - 70 children

North Spencer - 30 children      Harrison County - 34 children  
South Spencer - 36 children      Early Head Start - 80 families

**Total funded enrollment: 371**

## Senior Farmers' Market Nutrition Program (SFMNP)

The Senior Farmers' Market Nutrition Program (SFMNP) provides income-eligible elderly or qualified disabled persons vouchers to purchase fresh produce at local Farmers' Markets. The program's design is to provide simple and affordable access to fresh fruits and vegetables and to support local farmers. In 2023, the SFMNP moved to an electronic format, vouchers were issued electronically and could be accessed through a smartphone. The SFMNP issued 54 households with SFMNP benefits.

## Emergency Food & Shelter

The Emergency Food & Shelter program had Phase 39, Phase ARPAN, and Phase 40 running concurrently in 2023. The program assists local organizations with fighting hunger and homelessness in Crawford, Spencer, and Perry counties.



In December 2023, LHDC completed its seventh year of operation for the Covering Kids and Families program. Outreach & Enrollment Specialists are licensed as Indiana Navigators through the Indiana Department of Insurance and assisted with Medicaid, Healthy Indiana Plan, Hoosier Healthwise, and the Marketplace insurances.

In 2023, CKF participated in 276 outreach activities. That outreach resulted in 261 applications completed with 155 families being assisted in the health insurance process. This resulted in 220 successful enrollments in health coverage.



## Energy Assistance Program

The Energy Assistance Program (EAP) assists low-income, disabled, and elderly families and individuals with the high costs of heating their homes during the winter months. During 2023, LHDC assisted 1,915 households (3,458 individuals) in Crawford, Harrison, Perry, and Spencer counties. The average benefit per household was \$670.

During 2023, 149 households (345 individuals) received assistance with their water and/or wastewater through the Low-Income Water Assistance Program (LIWAP). This was a temporary program that ended on September 30, 2023.

## Emergency Repair & Replace Program

The Emergency Repair and Replace (ERR) Program is a component of the EAP program that makes it possible for owner-occupied, at-risk households to have their heat restored through a repair or replacement of their primary heat source. Households must be EAP eligible in order to qualify. During 2023, 10 households (17 individuals) were served with ERR services.

# RSVP



The Retired and Senior Volunteer Program (RSVP) is open to anyone age 55 and older in Crawford, Perry, and Spencer counties who have a desire to give back to their community through volunteer activities. In 2023, LHDC had 30 community workstations across Crawford, Perry, and Spencer counties, resulting in 6,450 volunteer hours provided by 105 volunteers.

## Individual Development Accounts

The IDA Program is a three-year matched savings account which assists families and individuals in achieving self-sufficiency through financial literacy. The IDA program encourages participants to save for the purchase of a home, higher education or training pursuits, to purchase or start a business, vehicle purchase, or homeowner-occupied home rehabilitation. In 2023, LHDC had ten active accounts benefiting 35 individuals. Additional accounts are available to eligible households.



## Resource Coordination



LHDC provides Resource Coordination services to families and individuals in Crawford, Perry, and Spencer counties. Resource Coordination assists families and individuals with securing food, housing, employment/income, education, linkage to transportation, building support systems, and moving families and individuals toward success planning.

In 2023, the Resource Coordination program served 188 families with ongoing resource coordination services across the three-county area including Perry Central School Corporation.

During 2023, Resource Coordination assisted with the Emergency Rental Assistance (ERA) program, which assisted individuals with rental and utility assistance through the State of Indiana program. The ERA program assisted 72 individuals with applying for assistance. The ERA program assisted 39 households with avoiding eviction.

In 2023, the Resource Coordination program also helped implement mortgage and deposit assistance through the Fifth Third grant that LHDC received. Throughout 2023, 10 families were assisted with mortgage or deposit assistance.

Resource Coordination also continued at Perry Central School Corporation. The Perry Central Resource Coordinator assisted 37 households with Resource Coordination within the school corporation. Thirteen of those families received intensive case management services.

The Resource Coordination program also piloted an employment program. Resource Coordinators assisted individuals with job search, resume development, interview skills, job referrals, employment supplies, interactions with employers, and youth summer work placement. Resource Coordinators assisted 23 individuals through this program.

## Housing Choice Voucher Program

LHDC administers the Housing Choice Voucher Program (HCVP) in Crawford, Gibson, Perry, Spencer, Vanderburgh, and Warrick counties. During 2023, LHDC's HCVP served 735 individuals during the program year.



## Housing Counseling

Housing Counseling provides families and individuals with the tools to become first-time homebuyers, avoid eviction or foreclosure, and overcome homelessness. Housing Counseling can provide improved rental opportunities, assist renters in meeting their rental obligations, as well as develop skills to manage household finances.

In 2023, LHDC assisted 13 individuals in meeting their housing goals or resolving their housing problems through Housing Counseling services.

## HOUSING

LHDC owns and/or manages over 600 safe, comfortable, and affordable housing opportunities for individuals, families, and elderly and disabled individuals. Many housing properties offer rental assistance or accept housing vouchers, and several elderly and disabled housing properties have a Service Coordinator to assist residents in obtaining needed services and assistance. LHDC offers housing opportunities in Crawford, Dubois, Harrison, Perry, Spencer and Warrick counties.

During 2023, LHDC had an occupancy rate of 95%, and a total of 1,055 persons assisted through LHDC's affordable housing program.



The Weatherization Assistance Program provides services to conserve energy in homes and reduce long-term energy bills. In 2023, twenty homes received weatherization services through DOE and LIHEAP.

## Head Start Birth - 5 Success Story

A staff member recently reconnected with a former Head Start parent. This parent struggled during their child's time at Head Start. The mother was juggling work, three children and behaviors from one of the children. Head Start Staff encouraged the mother and worked to create a behavior management plan. This helped the child and their mother start a more positive experience at Head Start. A referral was made to a local co-op who performed an evaluation and helped set up a dual placement with the local school system. The child is now in kindergarten, and the mother said that they are doing great! The child is making great progress, and the mother is very happy with how Head Start helped them grow.

## Resource Coordination Success Story

A Resource Coordinator was working with a young adult whose main goal was to live on their own. Due to having some medical diagnoses, the individual qualified for a Bureau of Developmental Disabilities Services waiver. The application process was lengthy; however, with the help from the Resource Coordinator, the individual was able to fill out the application and get an appointment. After some time, a group home setting was secured. The individual has been residing there for several months now and is learning valuable life skills that will allow them to get their own place in the future.

## Housing Choice Voucher Success Story

A renter under the Housing Choice Voucher program had difficulty finding someone to fix their home. During a program inspection, the landlord and renter were informed of the necessary repairs, and the renter who worked for the contractor was hired to complete the repairs. An extension was provided to allow time for the repairs, and the home passed inspection after completion. The renter appreciated the opportunity to be compensated for his work and was grateful for the updates to his home. With the help of LHDC's HCV program, the home was now in better condition, and the renter could continue to receive a housing voucher.

*\*Identities have been altered  
in all success stories.*

## Head Start Birth - 5 Success Story

A family facing multiple challenges approached LHDC's Head Start Birth-5 program a few years ago. The mother was working hard to regain custody of her children, while simultaneously dealing with her own personal struggles. With the help of the HSB5 staff, the family was able to overcome these difficulties. The mother landed a job, regained custody of her children, and continued to work toward a better future. She eventually got married, had another child, and both parents now have great jobs. Even the youngest child is now enrolled in LHDC's Head Start program. Thanks to the support of the HSB5 program, this family has made great strides and is now thriving.

## Housing Counseling, Resource Coordination, CKF & EAP Success Story

A pregnant mother with one child contacted LHDC's Resource Coordination program and HUD Housing Counselor for help with her delinquent mortgage payment and utility bills after losing her job. LHDC assisted her in applying for the Indiana Emergency Homeowner Assistance Fund, which provided her with 6 months of mortgage payments and helped her apply for the Energy Assistance Program. She also had issues with her health insurance, and LHDC's Health Insurance Navigator was able to resolve the problem and switch her to Pregnancy Medicaid. While she still has not secured full-time employment, LHDC continues to support her with job referrals, resume development, and interviewing skills.

**"The purpose of human life is to serve,  
to show compassion, and the will to  
help others."**

*- Albert Schweitzer*

# 2023

# YEAR IN REVIEW

Following is a brief summary of some of the activities and actions undertaken by Lincoln Hills Development Corporation in 2023.

- LHDC provided various services and programming to 7,183 unduplicated individuals (3,502 unduplicated families).
- The organization celebrated its 58th anniversary at the LHDC Annual Meeting. During the meeting, the Board Officers for the year were elected: Jeffrey W. Hagedorn as President, Jill Kaetzel as Vice President, Jason Wolf as Secretary, and Neal Stahly as Treasurer. Additionally, the 2022 Annual Report was presented.
- LHDC's Head Start Birth-5 Early Learning Initiative Grant was approved and received a generous funding of \$500,000.
- The Annual Training, held on August 10, 2023, was hosted by LHDC. Several special trainings on nondiscrimination, safety, and IT were presented. Door prizes were awarded, LHDC team members were acknowledged for their years of service, and a few resources were available to assist employees with retirement and other items.
- LHDC's Energy Assistance Program expanded in 2023 and welcomed an EAP Specialist position, providing direct services to households in Harrison County, allowing LHDC to make a bigger impact on the local community.
- LHDC staff members attended a joint training event organized by Healthy Minds, Healthy Lives Indiana, Indiana Rural Health Organization, and Indiana State Department of Agriculture. The training focused on reducing the stigma around mental health and provided a wealth of insightful information.
- Covering Kids & Families of LHDC expanded its services to offer free, impartial, and localized health insurance enrollment assistance to Harrison County residents.
- In 2023, LHDC's staff members continued to improve their skills and credentials including obtaining CDLs, bachelor's degrees, associate's degrees, CDAs, and certifications.
- LHDC's Resource Coordination Program worked with 97 families with ongoing services in 2023 and began piloting an additional assistance opportunity to work with adults and teenagers on employment services.
- RSVP volunteers assembled 500 emergency preparedness bags for veterans, homeless, elderly, and disabled individuals in Crawford, Perry, and Spencer counties.
- 34 children were identified as needing further evaluation and received early intervention services following developmental screenings.
- HUD Certified Housing Counselors assisted four households in avoiding foreclosure and helped other individuals find rental housing.
- LHDC's Head Start Birth-5 Program took significant steps toward transitioning to provide Early Head Start center-based services.
- The organization underwent significant administrative changes in 2023, including the retirement of CEO Randy Dennison. Tiffany Lampert Quinn moved into the new role of CEO, and former LHDC Board Member, Neal Stahly, accepted the position of COO.
- Covering Kids & Families of LHDC partnered with Safe Haven Recovery Engagement Center to provide health insurance navigation and enrollment services to the Southern Indiana recovery community.
- Perry Central School Resource Coordinator assisted several students in obtaining valuable documents such as birth certificates and social security cards. Upon receiving those documents, the Resource Coordinator provided employment assistance to those students.
- LHDC received funding through the Indiana Housing and Community Development Authority (IHCDA) for a housing property rehabilitation for Cotton Mill Apartments, located in Cannelton, Indiana.
- LHDC was nominated and won the "Best Non-Profit" award at the "Best of Crawford County" ceremony, recognizing the organization's outstanding contributions to the community.
- Several fundraisers were hosted by LHDC, including a golf outing, half pot, and a silent auction. These fundraisers are vital to raising unrestricted funds for LHDC.

## LHDC'S 2023

### Community Partner Award



German American



**During 2023, German American Bank was recognized for its commitment and contributions to the programs and services of LHDC. LHDC thanks German American Bank for its partnership with LHDC in making lives better in our communities.**



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