

LHDC is now accepting EAP applications for the 2023-2024 heating season. The final day to apply is May 20, 2024.

The goal of the program is to help income-eligible households with the high costs of heating their home during the winter.

If approved, your household could be eligible for a ONE-TIME benefit toward your heat and electric. EAP benefits are paid directly to your utility company.

- Carefully review the IHCDA Instructions. Complete all sections of the application form and sign and date the bottom of page two.
- Be sure to include copies of ALL required documents (Photo ID, Proof of SSN, current Proof of Income, current complete bill for Electric and Heat. Incomplete applications may be delayed or DENIED.
- Applications are processed in the order they are received and may take up to 55 days.
- Once your application has been processed, you will receive a notification letter by mail letting you know the results. No benefits can be paid until after November 1, 2023.
- Please mail your completed application to: LHDC, Attn: EAP, P.O. Box 336, Tell City, IN 47586.
- If you prefer to apply online, please visit: https://eap.ihcda.in.gov

Total Household Members	Maximum Monthly Income	Maximum Annual Income
1	\$2,479	\$29,755
2	\$3,242	\$38,911
3	\$4,005	\$48,067
4	\$4,768	\$57,223
5	\$5,531	\$66,378
6	\$6,294	\$75,534



Questions?

1-800-467-1435, Ext. 275 eap@LHDC.org P.O. Box 336, Tell City, IN 47586 www. LHDC.org

EQUAL OPPORTUNITY: LHDC provides services to all regardless of age, sex, race, color, religion, disability, veteran status, genetics, national origin, ancestry, sexual orientation, gender identity, pregnancy or familial status. The agency is an Equal Opportunity Employer.

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Indiana Housing & Community Development Authori

Privacy Notice and Your Rights and Responsibilities

Privacy Act Provisions: Federal laws require us to tell you about your rights and responsibilities before we collect and use information about you that is classified as private or confidential. This form provides you with important information that complies with the federal Privacy Act of 1974, 5 U.S.C. § 552a(e)(3).

Please read this *Privacy Notice* carefully before completing and signing the *Indiana Energy Assistance Program application*, and keep this *Privacy Notice* in your records for future use. This *Privacy Notice* applies to the Energy Assistance Program (EAP) and the Weatherization Assistance Program (WAP).

Why do we collect the information on the application?

We will use your information to research, evaluate and administer the EAP and WAP programs. We need the information:

- To know you from other individuals.
- To see if you qualify for assistance.
- To allow us to get federal or state funds for the assistance you receive.
- To meet federal or state reporting requirements.

Do you have to give us the information?

You have the right to not give us the information we ask for.

What happens if you give or do not give us the information?

If you give us the information requested on the application, your application will be processed. If you do not give us that information:

- Your application will not be processed.
- You might not receive services.
- You might not receive help with energy bills.
- Your services might be delayed.

We will keep whatever information you give us, whether or not your application is approved.

Who may see this information?

The following persons may receive information contained in your application if: (i) they need access to the application information to do their jobs in connection with the EAP and WAP, or (ii) they are otherwise authorized by federal or state law to receive it, or (iii) they use the information for reports, to measure outcomes, and for referrals and eligibility purposes:

- Local Energy Programs Service Providers under contract with IHCDA.
- Program auditors as required or permitted by Office of Management and Budget (OMB) circulars.
- United States Departments of Health and Human Services and Energy.
- Persons so authorized pursuant to court order or subpoena.
- Your energy companies for affordability and Energy Programs.
- United States Social Security Administration.
- Other agencies or entities as allowed by federal or state law.

Why do we collect Social Security Numbers?

We use Social Security Numbers in the administration of the EAP and WAP to assure eligible applicants and their household members receive only allowable benefits. Federal law allows us to require you to disclose your Social Security Number in order to process your application and to prevent, detect and correct fraud and abuse. AUTHORITY: Section 205(c)(2)(C)(i) of the Social Security Act, 42 U.S.C. § 405(c)(2)(C)(i).

Why do we ask for information about your race?

This information is compiled and recorded for statistical purposes only and is included on our federally mandated reporting. The program does not discriminate for reasons of race or ethnic background, religion, gender, sexual orientation or political affiliation.



PY 2024 Indiana Energy Assistance Program Application INSTRUCTIONS

- Please note that Indiana's Energy Assistance Program provides a one-time benefit payment. This is not recurring monthly assistance, and is not designed to cover all of your utility costs for a year.
- If you are currently scheduled for disconnection or already disconnected on any utility, or if you are running low or out of bulk heating fuel, check the box to inform the agency you are in crisis.
- Please complete the application form in its entirety, including fields with yes/no options.

Part I: Contact Information

• Please fill in all information completely, including the full name and last four digits of SSN for the person completing the application for the household. If you do not fully complete the information or provide good methods of contact, it may delay application processing.

Part II: Home and Utility Information

- Please complete all fields completely.
- Please submit your current electricity and heating bills or account statements with your application.

Part III: Income and Benefits

- Please complete all fields, indicating **all** forms of income or non-cash benefit assistance received by any member of the household in the past three months.
- Please submit **current** documentation of income along with your application.
- If anybody in your household has **paid** child support in the past three months, submit proof of payments to have child support deducted from household income.
- Please identify any members of the household ages 14-24 who are neither working nor attending school as of the date of application.

Part IV: Household Members and Demographics

- Please include yourself as household member number 1.
- You must list <u>all persons</u> residing at the address of application as of the date of application.
- You must complete **all fields** for **all individuals**. Failure to complete demographic information will delay your application processing as the local service provider will need to contact you to gather this information.
- If there are more than four persons in your household (five on the large print form), you will require an attachment to list the other members. Please contact your local service provider for the attachment and check the box to notify the intake processing your application that there are more than four people present.
- Please use the codes provided to identify race, ethnicity, employment status, education level, Health Insurance, and Military status for each household member.
- Identify anybody in the household who may be an employee/staff member, board member, or subcontractor of the agency you are applying with, or who is related to any of these roles.
- Please define your household type according to the options provided.

Part V: Certification

• Failure to sign and date the certification statement will invalidate your application.

Submitting your application

- Please submit your application to the local service provider administering EAP for your county, not to IHCDA.
- If you do not know who your local service provider is, you may identify them by dialing 2-1-1 or by visiting http://eap.ihcda.in.gov. It should also be listed on the front of the application.
- Please submit the following documents with your application (photocopies are acceptable):
 - 1. <u>Photo ID for the person completing and signing the application</u>.
 - 2. <u>Proof of SSN for each member of the household</u>. This may be:
 - Copy of Social Security card.
 - Copy of a valid U.S. passport.
 - Copy of a valid state-issued REAL ID.
 - Copy of a pre-printed federal form, such as correspondence from the Social Security Administration or a W-2, that contains the person's name and full, unredacted SSN.
 - 3. **Current** documentation of income for all household members age 18 or over. This may include:
 - Employment/wages
 - Most recent paystub
 - Request for Earnings information form contact Local Service Provider
 - Social Security/SSI/VA benefits
 - Most recent complete award letter (may be downloaded from online)
 - **Complete** bank statement
 - Pension/retirement
 - Award letter
 - Self-Employment

- Most recent Form 1040 tax return, with all appropriate self-employment schedules.
- Unemployment Benefits
 - Completed release of information form for DWD.
 - **Full** print-out of your most current Uplink statement.
- Alimony/spousal support/Worker's Compensation/Private disability
 - Any documentation of payments received.
- Odd Jobs/irregular income/No Income
 - Completed Income Verification form contact Local Service Provider
- If you have any questions about acceptable documentation, contact your local service provider.
- 4. Current, complete bills for your electric and heating utilities.
 - If you heat with bulk deliverable fuel, provide most recent delivery receipt.
 - If utilities are included in your rent, please provide completed Landlord Affidavit.
 - Please ensure you are providing the <u>full and complete</u> billing statement!
- <u>Depending on household circumstances, additional documentation may be required</u>. Please contact your local service provider with any additional questions.

Indiana Energy Assistance Program Application

Program Year 2024

	Lincoln	Jills Dovelonment Corn	For Provider/Agency Use Only								
Helping People. (hanging jues,	LINCOIN	Hills Development Corp	Date received:								
	-	P.O. Box 336	Application number:								
		ell City, IN 47586	Mail-In Appointment Outreach/Home Visit/Other								
LINCOLN HILLS DEVELOPMENT CORPORATION		www.LHDC.org	Но	ousehold is a	lisconnected or out	of fuel:		Ye	s	No	
ihcda OO ම	1-800	0-467-1435 <i>,</i> ext. 275	Но	ousehold has	s d/c notice or less	than 25% fue	el:	Ye	s	No	
Indiana Housing & Community Development Authority		eap@LHDC.org			at source is inopera			 Ye	es 🗌	No	
Check here if your electric or hea	ating utility is d	isconnected or scheduled for dis	sconne	ection, or you	are low or out of b	oulk heating	fuel or	prepaid	eleo	ctricity.	
If your utility has been disconne											
		o request a crisis appointment.								UCai	
		Part I: Contact Ir				-, p					
Applicant Name				Last four	digits of SSN	County					
				xxx-xx-							
Physical Address (Including Apartm	ent/Lot/Traile	r Number)		(City		State	Zip			
							IN				
If you have a PO box or an alternat	e mailing addro	ess, please list it below. Otherv	vise, p	lease leave	blank.						
		, , , , , , , , , , , , , , , , , , ,	/ [-								
		ct information. Failure to provi							-		
Telphone number		phone carrier	E-mai	il Address - o	check box to give co	onsent for us	s to e-n	nail you	I .		
	ndline obile										
	, one	Part II: Home and Uti	ı lity Inf	ormation							
Home Type (Please check one)			-	Utilities and	Payment						
Site-built single house] Multi-unit (ap	artment, condo, duplex, etc.)			endor:			Include	d in	rent	
Mobile home	Other:										
Home Ownership (Please check on	-			Heating Vendor: Included in rent							
Own Rent Othe	•			U				merade	u iii	rene	
Primary Heating Source (please che		Primary Heating Fuel (please	check	one)	Do you have a	secondarv he	ating s	ource ir	stal	led?	
	oard/Wall Unit	Electric Natura		Propar		No					
Wood Stove Other:		Fuel Oil Wood		·							
Is it working? Yes I	No	Other:			If yes, please	e describe:					
The Weatherization program provi	des energy con	servation measures to reduce	the ut	ility bils of lo	ow-income		Yes		lo		
Hoosiers across the state. Would y	our Household	l be interested in a referral to t	he We	eatherization	n program?						
		Part III: Income a	nd Bei	nefits							
	pes of income	received by any member of th			e past three month	s. Check all t	hat ap	ply.			
	I Security Retire		-	SSI		mployment					
	sability			yment Benef		ny/Spousal S	upport				
Workers' Compensation	Private Disabi	lity Odd jobs/irregular i	ncome	e No	income Oth	er:					
Diagon ind	liante ell'anum	an of accietance versional by an		hay af tha h	evenheld Cheeke	المعمد معماد					
		es of assistance received by an	-			_		> [
Housing Choice Voucher (Section		olic Housing 🔄 Permanent Su		-		SNAP (Foo		ps)		ANF	
		ild support Affordable Ca	are Act	subsidy	Earned Incor	ne Tax Credit	(EITC)				
	Other:										
Has anybody in the household paid	child support	in the past three	vbodv	/ in the hous	ehold between the	e ages of 14-2	24 and	neithe	r wo	rking	
months?				ling school?	<u>a contracti the</u>					6	
	se submit proof		No		(please list):						

Please complete and sign page 2 - <u>Application is not valid without signature and date</u>.

Use blue or black ink <u>only</u> and be sure to fully complete <u>all</u> fields. Failure to fully complete application may delay processing.

		P	art IV: H	lousehold N	Aembers a	nd Den	nographics						
List	all people residing in househol	d, <u>including yoursel</u>	. Check	here and a	ttach addit	ional s	heet if more	e than	four peopl	le are in l	househo	ld:	
				Date of				Race	Ethnicity	Employ- ment	Edu- cation	Health Insurance	Military Status
	Last Name and Suffix	First Name	м.і.	Birth	Gend	er	Disabled?		Pleas	e use coo	des liste	d below	
Ap					Male		Yes						
pli					 Female		Yes						
Applicant					Other/	enby	No No						
					 Male	-							
2					Female		Yes						
2					Other/		No						
						епру							
					Male		Yes						
3					Female								
					Other/	enby	No						
					Male		Yes						
4					Female	9							
					Other/	enby	No						
Rad	ce Codes:	•	Ethnic	ity Codes:		Emplo	yment Code	s:					
A -	Asian; B - Black or African Ameri	can;	H - His	panic, Latin	o, or	FT - En	nployed full-	time; F	T - Emplo	yed part	time; R -	Retired;	
I - /	American Indian or Alaska Native	;	Spanis	h origins		US - U	nemployed s	six mor	ths or less	s;			
P -	Native Hawaiian or other Pacific	Islander;	N - No	t Hispanic, L	atino, or	UL - UI	nemployed l	onger	han six m	onths; Nl	- Not in	labor forc	e;
W	- White; M - Multi-race; O - Othe	r	Spanis	h origins		M - Mi	igrant Seaso	nal farı	n worker				
Edu	ucation codes:		н	ealth Insura	ance Codes	:				N	/lilitary C	Codes:	
A -	Grades 0-8; B - Grades 9-12, Nor	n-graduate;	A	- Medicaid;	; B - Medica	are;							
C -	High School Graduate/Equivalen	cy Diploma;					rance Progra				- Active	-duty milit	ary
	Some post-secondary school; E												
de	gree; F - Other post-secondary g	raduate	F	- Direct-Pur	rchase; G -	Employ	/ment-Based	l; N - N	one	Ν	I - No aff	iliation	
ls a	nybody in the household affilia	ted with this agency		hold Type (-								
	an employee/staff member, boa		Sin	gle Person	Two A	dults, N	lo Children	Si	ngle Femal	e Parent	Sir	ngle Male P	arent
suk	crontractor, or related to any s	uch member?	Tw	o-Parent Ho	usehold	Nc	on-related ad	ults wit	h children				
	No			lti-Conoratio	anal Housek	old (th	ree or more	aonora	tions)	Oth	- r:		
	Yes (please list):			iti Generatik	511011100361		iree of more	genera	(10113)		21		
				Part V	: Certificat	ion							
Dis	claimer: I certify under the penalti	es for perjury and fra	ud that t	he informati	ion provided	d in this	application	is corre	ct and true	. I unders	tand that	t I may be r	equired
	verify these statements and hereby	• •	•	•	•	•							
	se statements. I certify that I am a	0			•	•		0 1		'		0	this
	isehold and listed on this application												
	nowledge any services or material	• •		•					0 1				
	agency from which I am requestin t the State of Indiana may use info	-					-					-	
		•		• •				•					
	use information provided on this form to see if I qualify for any other assistance programs. I hereby release the State of Indiana, the Local Service Provider or other entity from any liability whatsoever resulting from delivery of these activities. I have received no expressed or implied warranties concerning my receipt of these												
ser	vices. I also acknowledge that if I m	nisrepresent or fail to	disclose	any informa	ition reques	ted in t	his applicatio	on, or if	I am signir	ng or subn	nitting th	is application	on or
any supporting documentation without the legal authority to do so, I may become ineligible from receiving Energy Assistance and/or Weatherization Assistance and													
ma	y be required to repay any assistar	nce and/or benefits th	at the h	ousehold has	s received b	ased or	n any such no	oncomp	liance, mis	represent	ation, or	omission.	
-				-									
	ergy Assistance Program and Low ional origin, ancestry, or status as		Assista	nce Program	penetits a	re prov	ided without	regard	to race, a	ge, color,	religion,	sex, disabi	lity,
	nature of applicant (required)							Da	te (require	ed)			
0													

Indiana Energy Assistance Program Application Large Household Attachment

Program Year 2024

—	Ple	ase complete and re	turn v	vith your ann	lication if h	nouse	hold is la	arger	than fo	our memł	oers.			
	Please complete and return with your application if household is larger than four members. This form is not necessary if household is four people or smaller.													
	Please provide address and applicant information so that we may match this attachment to the main application.													
Ap	plicant Name	••				-	Last four digits of SSN Cou			County				
Ľ	•							Ŭ						
							xxx-xx-					_		
Physical Address (Including Apartment/Lot/Trailer Number) City State Z										Zip				
												IN		
_		De ut IV/		- h - l - l - h h -										
_				ehold Membe							_			
	Pleas	se list <u>all</u> people resid	ding ir	n this househo	old not alre	eady l	isted on	the n	nain ap	plication	form.			
											Employ-	Edu-	Health	Military
				Date of					Race	Ethnicity	ment	cation	Insurance	Status
	Last Name and Suffix	First Name	M.I.	Birth	Gend	er	Disab	ed?		Plea	se use co	des listed	below	
					Male		Y	es						
5					Female	9								
					Other/	enby	N	0						
					Male		Y							
6					 Female	2		es						
					Other/	enby	🗌 N	o						
					Male	,								
7					Female		Y	es						
ľ					Other/o		□ N	0						
_						enby		<u> </u>						
					Male		Y I	es						
8					Female									
					Other/	enby		0						
					Male		Y	25						
9					Female	2								
					Other/	enby		0						
					Male									
10					 Female	•	Y	es						
					Other/	enbv	N	0						
⊢					Male	- ,								
11							Y	es						
11					Female		ΠN	0						
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1					Male		Y	es						
12					Female									
					Other/	enby		0						
Race Codes: Ethnicity Codes: Emp					Empl	oyment	Code	s:						
^	Asian: B - Black or African Amori	can:	H - H	ispanic, Latino) or	FT - 5	mnlover	I full 4	time D	T - Emplo	yed part t	ime P	Retired	
				ish origins						ths or less		c, n -	netireu,	
			ot Hispanic, L								- Not in	labor force	;	
	- White; M - Multi-race; O - Other			ish origins						n worker				
	ucation codes:			Health Insura			0.0					/ilitary C	odes:	
F														
	Grades 0-8; B - Grades 9-12, Non	-		A - Medicaid;										
	High School Graduate/Equivalend			C - State Child									-duty milit	ary
	Some post-secondary school; E -			D - State Heal								- Vetera		
degree; F - Other post-secondary graduate				F - Direct-Pur	chase; G - E	Emplo	yment-B	ased;	; N - No	ne	Ν	l - No aff	iliation	



Lincoln Hills Development Corporation SERVICE REFERRAL FORM



Phone: 1-800-467-1435 • Website: www.lhdc.org

LHDC offers a variety of programs in the communities we serve including housing, education, health insurance navigation, and more...to help you, your family, your friends, and your neighbors.

Please check the service(s) you would like to receive additional information about:

Weatherization Assistance Program: LHDC administers the Weatherization Program in Crawford, Perry, and Spencer counties. Basic services include weather-stripping, insulation, caulking, and other means to improve energy efficiency.

Rental Assistance: LHDC administers the HUD Housing Choicer Voucher (Section 8) rental assistance program in Crawford, Gibson, Perry, Spencer, Vanderburgh, and Warrick counties. The HCV program offers rental subsidies to eligible renters.

Retired Senior Volunteer Program (RSVP): This program provides a variety of volunteer opportunities for residents of Crawford, Perry, and Spencer counties age 55 and over. Volunteers are placed at volunteer stations depending upon the interests and needs of the volunteer.

Head Start Birth-5: Head Start and Early Head Start provide comprehensive child development services for children from birth to 5 years of age and pregnant women in Crawford, Harrison, Perry, and Spencer counties.

Housing & Housing Management: LHDC owns and manages affordable housing in Crawford, Dubois, Harrison, Perry, Spencer, and Warrick counties.

Housing Counseling: As a HUD certified Housing Counseling Agency, LHDC provides assistance to eligible households in locating and qualifying for assisted rental units, assisting first-time homebuyers, helping prevent foreclosures and eviction, promoting fair housing rights and fair housing choice, and serves as an advocate for borrowers.

Health Insurance Navigation: Partnering with Covering Kids and Families Indiana (CKF), LHDC provides health insurance outreach and enrollment services in Crawford, Harrison, Lawrence, Orange, Perry, Spencer, and Warrick counties.

Senior Farmers Market Program (SFMNP): SFMNP provides vouchers to eligible elderly and disabled households in Crawford and Perry counties to purchase fresh, locally grown food at Farmers' Markets.

Supplemental Nutrition Assistance Program (SNAP): LHDC can provide assistance with completing SNAP food assistance applications for residents of Crawford, Perry, and Spencer counties.

Resource Coordination: Resource Coordinators will work with individuals that can benefit from assistance with housing, income and employment, access to healthcare, support systems, education, linkage to transportation, food, and moving from crisis stabilization to success planning.

Individual Development Account (IDA): IDA is a three-year, matched savings account program. For each dollar saved, up to \$500 per year, the state of Indiana will match it three-to-one. Funds can be used for an approved asset purchase, such as a vehicle or home purchase, post-secondary or job training, or to start/expand a small business.

Energy Assistance Program: EAP provides a one-time benefit to assist eligible households in Crawford, Harrison, Perry, and Spencer counties with the high cost of heating their homes during the winter. EAP is available to both renters and homeowners.

Your signature is consent for LHDC to contact you with additional information about the programs you have checked.

Signature:
Printed Name:

Address:

Phone Number:

E-mail:

LHDC Mission - Reducing poverty to improve lives and communities in southern Indiana.

LHDC Vision - We believe in economic and social justice for all people across southern Indiana...*now and always.*

EQUAL OPPORTUITY: LHDC provides services to all regardless of age, sex, race, color, religion, disability, veteran status, genetics, national origin, ancestry, sexual orientation, gender identity, pregnancy, or familial status. The agency is an Equal Opportunity Employer.

Energy Assistance Program Income Verification Affidavit

This form is to be completed by anyone claiming zero income or undocumented income for any of the three months preceding application. This form must be completed in its entirety.

Household Member:	Application Key:	Application Date:

Section 1: Complete for the three (3) complete months immediately before your application date. For example, if you apply in November, you must show income for August, September, and October. Please enter the gross income received for which you do not have any documentation. Enter zero (0) if you did not receive income for a given month. If you enter 0 for any month, you must complete section 2. Any misrepresentation or omission may result in your application being denied.

\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$
May	June	July	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr
2023	2023	2023	2023	2023	2023	2023	2023	2024	2024	2024	2024

The source of the above income is:

(Income includes but is not limited to: wages, self-employment, odd jobs, salaries, commissions/bonuses, profit sharing, vacation/sick pay, tips, pensions, disability payments, dividends, interest, gambling winnings, military pay, insurance payments, workers compensation, unemployment or strike benefits, and royalties.)

<u>Section 2:</u> Please explain how you were able to pay the following expenses, if claiming zero income for <u>any</u> of the past 3 months. You must complete this section IN FULL if you indicated ANY MONTHS OF ZERO INCOME in Section 1. Check all that apply; check at least one item for each category. If family/friend gave you money, please enter total amount received for all months of zero income being claimed.

□ Check here if <u>all below needs</u> were met by income of a parent/spouse/partner/roommate in the household							
Rent/Mortgage	Utilities	Food	Other Household Expenses				
□ Housing Support/voucher	🗆 Included in rent	□ SNAP/WIC benefits	Assistance program:				
Assistance program:	□ Assistance program:	□ Food bank/food pantry					
		□ Assistance program:	Family/friend paid for me				
□ Have not paid/am behind	□ Have not paid/am behind		Family/friend gave				
□ Family/friend paid for me	Family/friend paid for me	□ Family/friend paid for me	me money:				
□ Family/friend gave	□ Family/friend gave	□ Family/friend gave	*Amount: \$				
me money:	me money:	me money:					
*Amount: \$	*Amount: \$	*Amount: \$					

I acknowledge that 18 U.S.C. § 1001, "Fraud and False Statements," provides among other things, in any matter within the jurisdiction of the executive, legislative, or judicial branch of the Government of the United States, anyone who knowingly and willfully: (1) falsifies, conceals, or covers up by any trick, scheme, or device a material fact; (2) makes any materially false, fictitious, or fraudulent statement or representation; or (3) makes or uses any false writing or document knowing the same to contain any materially false, fictitious, or fraudulent statement or entry; shall be fined under this title, and/or imprisoned for not longer than five (5) years. I certify that the information provided is true and correct. I understand that by giving false information on this form I am subject to criminal penalties pursuant to IC 35-43-5-3. <u>I authorize state and federal agencies to verify any of this information and hereby consent to the release</u> of my Indiana Tax Return for this purpose.

Signature of Household Member

Date

NOTARY ACKNOWLEDGEMEN	NT (Use for Weatherization Assistance Program Referral ONLY)
WITNESS my hand and seal this day of	20
County of Residence:	Notary Public – Signature
Commission Expires:	Notary Public – Printed Name

Revised 2023.07.24



App key number: _____

ENERGY ASSISTANCE PROGRAM UTILITY AFFIDAVIT

Complete ONLY if your Utility Bills are in the name of someone who does not reside in the household

Head of Household's Name:	Date:
Address:	City/State/Zip:
Utility in non-household member's name	(Check all that apply):
Electric Heating	
Name and <u>current</u> address of person liste	d on utility bill(s):
Name:	
Address:	
City/State/Zip:	
Relationship of the individual on the above-ir	ndicated utility bill(s) to the household member (check one):
 Spouse or significant other Parent Child 	 Landlord Deceased family member Other:
Please explain barriers to placing the above	utility/utilities in the name of a current household member:
C	Certification Statement
household and is not making financial contrib	isted on the utility (or utilities) listed above is not a resident of this outions toward the overall household income. I also certify that I ad account holder to release or allow to be released utility data and ermination and reporting.
	nay result in disqualifying my household for IHCDA-administered ousehold to reimburse the agency for any benefits paid on behalf
Signature of Head of Household:	Date:

Lincoln Hills Development Corporation (LHDC)

Customer Services Survey

THANK YOU FOR TAKING TIME TO ANSWER THIS SURVEY. Your responses will remain confidential.

	ogram (check all that apply): □ Energy Assistance □ Head Start Birth – 5 □ Health Insurance Navigation Housing □ Housing Choice Voucher □ Housing Counseling □ IDA □ Resource Coordination RSVP □ Senior Farmer's Market □ Weatherization Other:
1.	In which Indiana county do you receive LHDC services?
2.	How did you learn of the service you received from LHDC? (check all that apply)
	□ Family/Friend □ Website □ Facebook □ Instagram □ LinkedIn □ Printed Fliers/Brochures □ Newspaper
	Referral from an Agency: other:
3.	How would you rate the quality of services you received? □ Excellent □ Very Good □ Good □ Fair □ Poor
	If less than Good, please explain:
4.	How would you rate the ease of access to our services? Uvery Easy Easy Difficult Very Difficult Please explain:
5.	How long did it take to receive our services after the initial contact with LHDC?
	□ Less than one week □ One to two weeks □ Two to three weeks □ More than three weeks
6.	What did LHDC do well while providing services to you?
7.	What could LHDC have done better, if anything?
8.	Are there other services that you need that LHDC currently does not provide?
9.	Based on your experiences, how likely would you be to refer a friend to LHDC for services?
	Definitely Would 10 9 8 7 6 5 4 3 2 1 Definitely Would Not
10	. Have the services you received helped you to deal more effectively with your needs?
11	. How beneficial do you think LHDC has been to you, other individuals, families, and the community?
	Very Beneficial 10 9 8 7 6 5 4 3 2 1 Not Beneficial
12	. If you were to seek help again, would you come back to our agency?(check one)
	□ Yes, Definitely □ Probably □ Undecided □ Probably Not □ Definitely Not
13	. Does the lack of reliable transportation make it difficult for you to seek services, attend school, or get to and from a job? □ Yes □ No
14	. Have you ever had to utilize high-interest loans or "payday loans" to meet basic living expenses?
	□ Yes □ No If yes, how many times in the past 12 months?
15	. Do you or your family have medical bills that make it hard to pay living expenses?
16	. Is there someone on our staff who was especially helpful to you? If yes, staff name:
17	. If you would like someone from LHDC to follow up with you on any of your answers, please print your name, email address, and phone number below.
	Name Email Address Phone Number
otion	s for returning completed survey:

►Scan & Email: info@LHDC.org

≻Mail to LHDC (see other side)

➤Crawford County Drop-Off Location LHDC – Joan Ritchie Center 508 West 5th Street English, IN 47118 ▶Perry County Drop-Off Location LHDC - Larry K. Kleeman Center 302 Main Street Tell City, IN 47586

≻Spencer County Drop-Off Location LHDC – Terry Davis Center 501 Washington Street Rockport, IN 47635

Place Stamp Here

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LHDC Survey P.O. Box 336 Tell City, IN 47586-0336

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LHDC's Weatherization Assistance Program (WAP) aids income-eligible residents in Crawford, Perry, and Spencer counties by providing energy conservation measures to decrease utility bills. In order to determine eligibility, a home inspection or audit must be completed. The program is available to eligible homeowners and renters.

For more information please contact:



The Weatherization program aims to reduce utility bills by reducing heat loss through energy-saving measures such as weatherstripping, insulation, and furnace tune-up/repair. However, it is not a home rehabilitation, remodeling, or furnace replacement program. The program does not cover major home repairs such as window or door replacements, roofing repairs, or most plumbing issues. The exact work that can be performed depends on a full inspection of each unique home.

LHDC provides services to all regardless of age, sex, race, color, religion, disability, veteran status, genetics, national origin, ancestry, sexual orientation, gender identity, pregnancy, or familial status. The agency is an Equal Opportunity Employer.